

# RadGear USA – Terms & Conditions

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Welcome to RadGear USA. These Terms and Conditions (“Terms”) govern your access to and use of our website, products, and services offered through radgearusa.com (“Site”). By accessing or purchasing from our Site, you agree to these Terms.

## 1. Company Information

RadGear USA LLC is a distributor of radiation protection apparel, imaging accessories, and medical devices. We are committed to supporting healthcare professionals with high-quality, reliable, and safe products.

## 2. Eligibility

You must be at least 18 years old and legally capable of entering into binding contracts to use this Site. Purchases of medical devices and radiation protection products are intended for professionals or institutions with proper authorization.

## 3. Product Information

- All products are subject to availability.
- RadGear partners with select manufacturers; specifications may vary by brand.
- Product descriptions, pricing, and availability may change without notice.
- We make every effort to ensure accuracy, but RadGear does not guarantee the completeness or accuracy of product listings.

## 4. Orders & Payment

- Orders are confirmed via email upon receipt of payment.
- We accept major credit cards and other secure payment options listed at checkout.
- Sales tax will be added where applicable.
- We reserve the right to reject or cancel any order at our discretion, including for pricing errors, regulatory concerns, or suspected fraud.

## 5. Shipping & Delivery

- Shipping timelines are estimates and may vary depending on location and product availability.
- RadGear is not liable for delivery delays due to third-party carriers.
- Risk of loss passes to the buyer upon delivery to the shipping carrier.

## 6. Returns & Exchanges

- Many products, especially radiation protection wearables, are custom-made and non-returnable unless defective.
- Any defects or discrepancies must be reported within 7 days of delivery.
- All return requests must be authorized by RadGear prior to shipment.
- Shipping costs for returns are the responsibility of the customer unless otherwise stated.

## 7. Compliance Disclaimer

- You are responsible for ensuring that products purchased comply with all applicable local, state, and federal regulations.
- RadGear does not provide clinical advice. All products should be used by trained personnel in accordance with manufacturer instructions.

## 8. Limitation of Liability

- RadGear is not liable for indirect, incidental, or consequential damages arising from product use, website errors, or delayed delivery.
- Maximum liability is limited to the purchase price of the product.

## 9. Intellectual Property

- All content on the Site, including logos, images, and text, is the property of RadGear or its licensors and may not be copied or used without permission.

## 10. Privacy

- Your use of this Site is also governed by our [Privacy Policy](/privacy-policy).
- By placing an order, you consent to the collection and processing of your information for order fulfillment and customer service.


## 11. Governing Law


These Terms shall be governed by and construed in accordance with the laws of the State of Tennessee, without regard to its conflict of law principles.

## 12. Contact Information

If you have any questions or concerns, please contact us:

 [info@radgearusa.com](mailto:info@radgearusa.com)

 941-855-0447

 RadGear USA LLC – [customerservice@radgearusa.com](mailto:customerservice@radgearusa.com)

### **13. Updates to Terms**

We reserve the right to update or modify these Terms at any time. Changes will be effective upon posting to this page. Continued use of the Site after changes constitutes acceptance of the revised Terms.